

Wild Expeditions trading as Travel Expeditions**TERMS AND CONDITIONS**

The Terms and Conditions as set out below will apply to Travel Expeditions, all Service Providers and Tour Operators functioning to provide services sold under Travel Expeditions. All such service providers' terms and conditions apply to this booking and are available on request. The client therefore agrees to comply with all service provider's terms and conditions as well as that of Travel Expeditions. All aspects stated in these Terms and Conditions will be understood according to the laws of the Republic of South Africa.

Payment Details:

Advance bookings will be confirmed once a non-refundable deposit of a minimum of 30% of the total package price is paid to Travel Expeditions (or to the Service provider directly if advised so by Travel Expeditions) within 48 hours of confirmation to prevent airlines from canceling seats. (The amount of the deposit is dependant on the product booked and time frames and therefore may vary. The deposit payable will be stipulated on the invoice). If no payment has been received by the client within this time frame, Travel Expeditions reserves the right to re-issue an invoice should there be an increase in foreign exchange rates, airline rates, or any related costs. No verbal confirmations will be accepted. Confirmation will only be sent in writing. The outstanding balance must be paid by the date stipulated on the invoice but not less than 8 weeks prior to departure date. No late payments will be accepted. Travel Expeditions reserves the right to cancel any reservations which are not paid in full on the due date and the deposit will not be refundable. Reservations made within 8 weeks of departure, must be paid in full - within 24 hours of reservation. Should a client choose to only pay the deposit upfront and pay the balance due within the date stipulated or otherwise 8 weeks from departure date, the client fully understands that the price may increase due to foreign exchange fluctuations, airline rate increases or any other related cost and that the client will be responsible for the incremental costs. Should an airline cancel a clients seats due to non-payment within 48 hours, the client will be responsible for the difference in seat price, should the original seat class not be available.

Method of Payment:

Internet transfers (EFT), Cash, International bank transfers, direct deposits and majority major Credit Card payments will be accepted. NO Cheques accepted. Credit Card Payment terms: Travel Expeditions accepts all major credit card payments on most packages on behalf of our service providers whose packages we sell. Credit Card payments will be authorized by the service provider of the specific package booked, as payment is made directly to them. Some Credit Card payments can be made via an online credit card payment facility (depending on the specific package's service provider involved), while some credit card payments can only be made by coming into our office where we will have to take an imprint of your credit card for authorization by the service provider involved. The client accepts that All Credit Card payments are subject to our service providers' credit card payment terms and conditions and that all such payments are made to the service providers directly.

Package Price:

All package prices are based on a per person sharing basis according to the specific package's itinerary and do not include optionals or any personal extras not stated in the tour itinerary. All package prices are correct at time of printing and are subject to change without any prior notice. Quotations are valid for 24 hours. Travel Expeditions reserves the right to alter the published price of any travel package due to increasing tariffs of service providers or tour operators due to the fluctuation of exchange rates. Package rates (except where specifically specified differently) are applicable to SA passport holders only as prices might differ for other nationalities. Travel Expeditions nor its service providers will accept any responsibility should additional fees be charged by the hotel upon client's arrival if a client is not a SA passport holder as certain hotels offer special rate agreements with SA operators for SA passport holders. Package Price: E&OE.

Connecting flights:

All standard packages depart from Johannesburg or fly via Johannesburg. Excluding direct flights to your destination from other SA airports, if an connecting flight is booked by the client or by Travel Expeditions, the client must note that the connecting flight is in no way connected with the international flight. Therefore, should a connecting flight be delayed, causing a client to miss his international flight and or holiday, neither Travel Expeditions, nor its service providers will accept any responsibility - due to the circumstances being totally out of our control. Please make sure that when you check in for your connecting flight that you inform the check-in desk of your itinerary, making them aware that you are taking another flight from Johannesburg internationally, so that baggage can be sent to the correct carrier directly. This is only possible if all sectors are flown on the same airline. If possible, book connecting flights a day prior to international flights or to allow ample time for possible delays and to allow enough time for your international flight check-in.

Booking Confirmations:

Travel Expeditions will not accept any booking where the booking form is unsigned or incomplete in any respect. Travel Expeditions reserves the right to decline any booking without outlining its reasons therefore. No booking shall be considered confirmed until a written confirmation has been sent to the client and no documents will be released until the full amount due are paid and all payments accepted. Passengers are reminded that they are responsible for reconfirmation of flights more than 72 hours prior to departure. Failure to do so may result in the cancellation of a flight reservation by the airline.

Cancellations:

Travel Expeditions reserves the right to cancel any travel arrangements before departure, should any circumstances require so, without any prior notification. Should any travel arrangements be cancelled, Travel Expeditions will refund the client all monies that are being refunded by the operator/supplier, without any further obligation on the part of Travel Expeditions or any of its service providers or tour operators. Travel Expeditions will not be held responsible for any damages or losses and no obligation shall occur against Travel Expeditions or any of its service providers. If a client wishes to cancel his booking AFTER Travel Expeditions received the signed booking form, an Administration cancellation fee of R300 will be charged, payable to Travel Expeditions by EFT or bank transfer within 5 working days after cancellation. Should a client wish to cancel his/her tour before departure date, Travel Expeditions has the right to charge a cancellation fee of up to 100% of the total package price, even if no fees have been paid by the client to Travel Expeditions or its suppliers. Travel Expeditions deals with numerous suppliers and

Travel Expeditions		
Suite 4, Private Bag X1, Moreleta Plaza, 0167, South-Africa		
Tel: 012 997 2849	Website: www.wildexpeditions.co.za	Co. Reg No: 2005/126271/23
Fax: 086 510 8487	Email: travel@wildexpeditions.co.za	VAT Reg No: 4230241608

operators and therefore each booking's cancellation conditions and amount will differ, depending on the supplier's cancellation policy as well as Travel Expeditions estimation of damages. Therefore, all cancellations to confirmed bookings will be subject to all additional costs of whatsoever nature arising therefrom. The following cancellation chart can be used as a guideline only:

Any Cancellation:	The Full Deposit.
Up to 50 – 56 days prior to departure:	30% of total price
Up to 50-42 days prior to departure:	50% of total price.
Up to 41-20 days prior to departure:	75% of total price.
Up to 19-0 days and less prior to departure:	100% of total price.

No refund will be payable by Travel Expeditions on un-used services or meals included in package price or any paid optional. All cancellations must be received in writing to our office via fax/email and must comply with all the terms as stipulated within this document. Should a client fail to arrive, for which ever reason, no fees will be refundable.

Amendments:

Should the client amend his booking at any stage, either in the form of a date change, itinerary amendment or any other change whatsoever, Travel Expeditions reserves the right to charge an amendment fee of R350 per person. The client acknowledges that the tour price and itinerary disclosed to him/her at the time of booking, or alternatively at the time that the contract was concluded, may be varied from time to time, without notice to the client, at the discretion of Travel Expeditions and its applicable travel partner and provided the itinerary is not substantially different from the itinerary that the client anticipated enjoying, the client shall not be entitled to cancel the contract. Any amendments and cancellations en route will be for the clients own account and must be made with the tour operators directly.

Travel Documents:

The client acknowledges that it is his/her responsibility to ensure that he/she possesses the necessary travel documents or visas that may be required in respect of the proposed trip and itinerary as well as all health and other certificates that may be required from time to time. Contact your nearest Travel Clinic for health and Vaccination advice and certificates required. Contact the relevant country's consulate well in advance before your departure, to ensure you possess the necessary travel documents and visas needed. Travel Expeditions may provide information to clients, but do not guarantee any information due to country rules and regulations subject to change at any time without any notice to Travel Expeditions or service providers. Where Travel Expeditions provides visas as an added service, the client acknowledges that he understands that Travel Expeditions is impartial in the visa granting process and will not be held responsible if visas are not granted, if visas are cancelled or any situations arising from the visa granting process.

Honeymooners:

Honeymooners are required to hand in a copy of their recent marriage certificate upon check-in at hotel.

Health:

Malaria: Travel Expeditions strongly advise the use of Malaria medication as prescribed by a GP if you are entering a malaria risk zone. (<http://www.malariasite.com/malaria/africa.htm>). For a map, visit: <http://www.malaria.org.za/>. Consult your GP or travel clinic for the latest requirements. Insect repellent is also strongly advised for these areas. Travel Expeditions do not take any responsibility for ignorance to this precaution or any further consequences if clients fail to use proper medication for any other potential illness. Please see the "Travel Documents" section for information on vaccinations and vaccination certificates.

Risk:

Neither Travel Expeditions nor any of its service providers shall be held liable in any way for any injury, illness, loss of life or damage to property, howsoever caused and the client hereby indemnifies and holds Travel Expeditions, its service providers and its tour operators harmless from any such claim. The client hereby indemnifies Travel Expeditions, its service providers and its tour operators from any liability towards unscheduled extensions or situations of whatever nature occurring. All such changes, omission, delays, technical difficulties, weather conditions, strikes or communication breakdowns etc. will be for the clients own account. Travel and Cancellation insurance is highly recommended for all bookings. Kindly ask Travel Expeditions for insurance options if not included into your package. It is strongly recommended that clients take out personal and baggage insurance.

Special Requests:

Special requests must be made at time of booking. Travel Expeditions will make every effort to meet client's special requests, but cannot guarantee that such requests will be met. Clients must note that some special requests may incur additional fees, which will be payable by the client.

Travel Insurance:

Travel Expeditions offer TIC travel insurance to persons who are SA residents. We can also assist Non-SA residents at a different insurance supplier (AIG Insurance). TIC and AIG are the providers of the Travel Insurance offered by Travel Expeditions and all claims and queries are to be made through TIC and AIG directly.

Responsibility:

All bookings, reservations and arrangements are made on Travel Expedition's terms and conditions as well as that of all Travel Expedition's service providers and tour operators. No part or party of Travel Expeditions, its service providers or tour operators shall be held responsible for any delays, accidents, inconvenience of clients, loss or damage to any baggage or any personal items of clients by being part of any arrangements made by Travel Expeditions, however any of the abovementioned are caused. Content on all brochures and on our website are supplied for information purposes only and the status of activities, excursions and or inclusions offered by the hotels, either free, or paid for, were correct at time of printing but may change at any time without prior notice to Travel Expeditions. If you would like to ensure a specific hotel's activities are still offered as per the brochure/website, it is your responsibility to request this information from us, we will gladly contact the hotel to confirm activities are still offered as per our brochure/website - on request. Travel Expeditions will not accept any responsibility should a hotel's activity and or service policies change from time to time.

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